

Central Office of Sara-Mana Survey

Thank you very much for participating in this brief survey about Central Office of Sara-Mana. Its purpose is to understand how well Central Office is serving the needs of the community and to identify any opportunities for improvement. The results will be used as part of a group inventory process.

First of all, please tell us whether you are completing this survey as an individual or as the result of a group conscience or other meeting. (Check one)

- Individual
- Group (which group?) _____

Based on your own experience and anything else you may know or have heard, how would you rate Central Office overall? Would you say it is ... (Check one)

- Excellent
- Very Good
- Good
- Fair
- Poor

For each of the following please rate Central Office:

	Very Excellent	Good	Good	Fair	Poor	Don't Know
Availability of AA conference-approved literature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of non-conference literature such as Hazelden	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hours of operation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adequacy of General Service and Intergroup mtg area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of materials such as greeting cards and mugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpful people in the office or answering the office phone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Generally speaking, would you prefer that Central Office stock more or less of:

	More	About the Same	Less	Don't Know
AA conference-approved literature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Non-conference literature such as Hazelden	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Materials such as greeting cards and mugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are you familiar with other Central Office or similar Intergroup operations outside of this area? (Check one)

- Yes
- No
- Not sure

If YES above, how would you compare Central Office of Sara-Mana to others?

- Better than others
- About average or the same as others
- Not as good as others
- DON'T KNOW or not able to answer

How would you compare Central Office of Sara-Mana today to that of several years ago?

- It is better now
- It is about the same
- It is not as good
- DON'T KNOW or not able to answer

Is there anything about Central Office that you particularly LIKE:

Is there anything about Central Office that you particularly DISLIKE:

What suggestions do you have to make Central Office better? Can you think of any opportunities for improvement?

Thank you for participating in this valuable research.

Please return this completed questionnaire to your Intergroup or General Service representative or mail it to:

Central Office of Sara-Mana
1748 Independence Blvd., Suite B-2
Sarasota, FL 34234